

# STATE TELECOMMUNICATIONS MANAGEMENT MANUAL

State of California  
Department of Technology Services

Statewide Telecommunications  
and Network Division

Category:

**Introduction**

Chapter Title:

**DTS-STND  
Reference Guide**

Chapter Number:

**0101.0**

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## PURPOSE

This chapter provides centralized address and telephone numbers for contacts referred to within the State Telecommunications Management Manual (STMM) chapters for the Statewide Telecommunications and Network Division (STND), and briefly describes each office.

## POLICY

Questions about the STMM should be directed to the appropriate office or section within the Department of Technology Services – Statewide Telecommunications and Network Division (DTS-STND). If unclear about whom to contact, call the STND California General Information Center (CGIC) at (916) 657-9974.

## DTS-STND RESPONSIBILITIES

- Ensures that quality telecommunications services and commodities are provided to all state agencies in the most cost-effective, efficient and timely manner possible. This includes maximizing the use of State resources and the consolidation and joint use of telecommunications systems and services where operationally, technically and economically feasible.
- Obtains contracts and supports voice, data, and video network services for the state's CALNET telecommunications network.

The DTS-STND continuously updates addresses and phone numbers in this chapter.

## PROCEDURES

Use the following mailing address for all DTS-STND sections and units:

Department of Technology Services  
Statewide Telecommunications  
and Network Division  
P.O. Box 1810 STND F-14  
Rancho Cordova, CA 95741-1810

Use the following phone numbers for questions about the STMM or other policy issues, and regarding telecommunications contracts, products and services:

### **STATEWIDE TELECOMMUNICATIONS AND NETWORK DIVISION**

#### **Contract Management Section**

Section Manager .....(916) 657-6169, CALNET 437-6169  
**CALIFORNIA INTEGRATED INFORMATION NETWORK (CALNET) MASTER CONTRACT**  
.....(916) 657-6169, CALNET 437-6169  
**MASTER CONSULTANT CONTRACT**.....(916) 657-9251, CALNET 437-9251  
**INMATE WARD CONTRACT** .....(916) 657-9931, CALNET 437-9931

#### **Network and Resource Management Section**

Section Manager .....(916) 657-9849, CALNET 437-9849  
**STATEWIDE NETWORK AND INFRASTRUCTURE UNIT - Manager**  
.....(916) 657-9755, CALNET 437-9755  
**POLICY & RESOURCE SERVICES - Manager**.....(916) 657-9155, CALNET 437-9155  
**CALIFORNIA GENERAL INFORMATION CENTER - Manager**  
.....(916) 657-9461, CALNET 437-9461  
**CALNET NETWORK - TROUBLE ESCALATION** (916) 657-6146, CALNET 437-6146